



January 19, 2016

To Whom It May Concern:

Please accept this letter of recommendation on behalf of Rod Jones and his company, Modern AV.

Rod and his partner, Mark Fartis, have been doing work for me and my family since we moved to Atlanta in 2014 and we have been very pleased with all of the services they have performed. We were very satisfied with the first installation and since then we have gone back to them to have additional work done. We are extremely happy with the work that they do and just as importantly, we have been very contented with their professionalism and privacy.

Prior to moving to Atlanta, we had gone through similar installation processes with our two previous homes and neither experience was remotely close to what Rod and Mark have provided. I learned from my previous experiences that the work relationship never ends at installation. The installation part is critical and Modern AV did a better and more thorough job than anyone we have used. However and more importantly, it has been their follow-up inquiries, updates, corrections and general services that have been superior. Primarily it is because they care deeply about their customers and the relationships they form with them is priority over all.

I could not give Rod Jones, Mark Fartis and their company, Modern AV a higher recommendation.

Sincerely,

A handwritten signature in blue ink that reads "Scott R. Pioli". The signature is written in a cursive style with a large, looping initial "S".

Scott Pioli

Assistant General Manager